KEY AWARDS AND ACCOLADES

CORPORATE GOVERNANCE & TRANSPARENCY

GOVERNANCE AND TRANSPARENCY INDEX - SINGTEL

Ranked 1st

SIAS INVESTORS' CHOICE AWARDS 2011 - SINGTEL

- > Inaugural Internal Audit Excellence Award
- Special Recognition for Internal Audit Award Chor Khee Yang

IR MAGAZINE SOUTH EAST ASIA AWARDS 2011 - SINGTEL

- > Best Overall Investor Relations (Large Cap)
- > Best Corporate Governance and Disclosure
- > Best Investment Meetings
- Best Reporting
- > Best Investor Relations by Sector (Technologies & Telecoms)

CORPORATE GOVERNANCE ASIA: ASIAN EXCELLENCE RECOGNITION AWARDS 2011 – SINGTEL

- > Asia's Best CFO (Investor Relations) Jeann Low
- Best Investor Relations by a Singapore Company

ETHISPHERE INSTITUTE: 2012 WORLD'S MOST ETHICAL COMPANIES – SINGTEL

THAILAND CORPORATE EXCELLENCE AWARDS 2011 - AIS

Corporate Improvement Excellence Award

INSTITUTE OF CORPORATE DIRECTORS (ICD) - GLOBE

> Platinum Award for Corporate Governance Practices

BUSINESS EXCELLENCE

ASIA COMMUNICATION AWARDS 2011 - SINGTEL

> Best Cloud Service

CCAS INTERNATIONAL CONTACT CENTRE AWARDS 2011 - SINGTEL

Best In House Contact Centre (20–100 seats) – Gold

COMPUTERWORLD SINGAPORE CUSTOMER CARE AWARDS 2011 - SINGTEL

> Telecommunication Services

COMPUTERWORLD SINGAPORE READERS' CHOICE AWARDS 2011

- SINGTE
- > Best Data Centre and Hosting Services
- > Best Managed Connectivity Services

FROST & SULLIVAN APAC ICT AWARD 2011 - SINGTEL

> Managed Service Provider of the Year

IT SQUARE EDITORS' CHOICES, HONG KONG 2011 - SINGTEL

> Best Managed Services Provider

MEF CARRIER ETHERNET SERVICE PROVIDER

OF THE YEAR 2011 - SINGTEL

> Regional Service Provider of the Year – APAC

NETWORKWORLD ASIA READERS' CHOICE AWARDS 2011 - SINGTEL

> Best Managed Services

WORLD COMMUNICATION AWARDS 2011 - SINGTEL

> Users' Choice Award

SINGAPORE INFOCOMM TECHNOLOGY AWARD 2011 - NCS

> eGovernment Category – Overall Winner

COMMUNICATIONS ALLIANCE AWARDS - OPTUS

> Commitment to Customer Service

CUSTOMER SERVICE INSTITUTE OF AUSTRALIA - OPTUS

> National Service Awards

MONEY & BANKING MAGAZINE - AIS

> Best Public Company of the Year 2011

CORPORATE CITIZENSHIP

BRAND EQUITY'S MOST TRUSTED BRANDS SURVEY 2011

- AIRTEL

> Service Brand - Ranked 1st

CNBC AWAAZ STORYBOARD CONSUMER AWARDS 2011 - AIRTEL

- Most Recommended Telecom Service Provider of the Year
- > Consumer's Trusted Choice of the Year

ET TELECOM AWARDS 2011 - AIRTEL

- Global Gamechanger
- > Innovative VAS Provider
- > Customer Experience Enhancement

FROST & SULLIVAN 2011 INDIA IT & TELECOM EXCELLENCE AWARDS – AIRTEL

- > Mobile VAS Provider of the Year
- > Enterprise Telecom Service Provider of the Year
- > Wholesale Data Service Provider of the Year

ROLTA AWARDS 2011 - AIRTEL

> Telecom Player of the Year

7TH AFRICA TELECOM CONFERENCE – AIRTEL

> Best Data Operator for Eastern and Southern Africa

FROST & SULLIVAN - GLOBE

> Broadband Service Provider of the Year

10TH PHILIPPINE QUILL AWARDS – GLOBE Award of Excellence:

- > Conditional Cash Transfer (CCT) via GCASH REMIT
- > Globe Prepaid SUPERUNLITXTALL25

FROST & SULLIVAN INDONESIA EXCELLENCE AWARDS 2011 - TELKOMSEL

> Most Innovative Application of the Year – t-cash

SELULAR AWARD - TELKOMSEL

Operator of the Year

INDONESIA CELLULAR AWARD 2011 - TELKOMSEL

> Best Value Added Service

INDONESIA BRAND CHAMPION AWARD 2011 - TELKOMSEL

- > Brand Equity Champion of Cellular Operator simPATI
- Brand Equity Champion of Mobile Internet Provider TELKOMSELFlash

COMMUNITY CHEST SHARE AWARDS - SINGTEL

- > Corporate Platinum Awards
- > Special Events Platinum Awards SingTel Touching Lives Fund

CORPORATE GOVERNANCE ASIA: ASIAN EXCELLENCE RECOGNITION AWARDS 2011 – SINGTEL

- Best CSR
- > Best Environmental Responsibility

WWF'S EARTH HOUR 2011 PARTICIPATION AWARDS - SINGTEL

> Best Staff Engagement Initiative

ASIA RESPONSIBLE ENTREPRENEURSHIP AWARDS 2011 - AIS

> Best Entrepreneur in Southeast Asia (Social Empowerment)

GREEN IT STUDY & AWARDS 2011 - AIRTEL

> Top 10 "Green IT Enterprises" in India

ICT PURA & USO AWARD 2011 - TELKOMSEL

INDONESIA CSR AWARD 2011 - TELKOMSEL

PEOPLE

MAY DAY AWARDS - SINGTEL

> Plaque of Commendation – Gold

AUSTRALIAN BUSINESS AWARDS – OPTUS

> Recommended Employer

SAFETY REHABILITATION AND COMPENSATION AWARDS 2011 – OPTUS

> Best Workplace Health and Wellbeing Program

GAWAD MAESTRO OUTSTANDING WORKPLACE AND LEARNING PERFORMANCE PROGRAM OF THE YEAR – GLOBE

> Employer of Choice