

Operating and Financial Review

We are Asia's leading communications group providing a wide spectrum of multimedia and infocomm technology (ICT) solutions, including voice, data and video services over fixed and wireless platforms.

Our main operations are in Singapore and Australia. SingTel has more than 130 years of operating experience and plays an integral part in Singapore's development as a major communications hub. Optus is an Australian leader in integrated telecommunications, driving competition and delivering innovative products and services to customers.

We are a major player in Asia and Africa through our strategic investments in AIS (Thailand), Globe (the Philippines), PBTL (Bangladesh) and Telkomsel (Indonesia). We also have an investment in Airtel (India), which has significant presence in Africa and South Asia. We work closely with our associates to grow the business by leveraging our scale. Together, we served 468 million mobile customers as at 31 March 2013.

In this section, we provide a strategic review of the SingTel Group's operations and discuss our financial performance for the financial year ended 31 March 2013.

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