

Key Awards and Accolades

BUSINESS EXCELLENCE

- **ASEAN ICT AWARDS 2013 – SINGTEL**
 - myBusiness – Gold
- **ASIA BUSINESS CONTINUITY AWARDS 2013 – SINGTEL**
 - Business Continuity Provider of the Year for BCM Services & Recovery Site
- **ASIA COMMUNICATIONS AWARD 2013 – SINGTEL**
 - Best Enterprise Service for Connectivity-as-a-Service
 - Best SME Service for myBusiness
- **ASIA-PACIFIC CARRIER ETHERNET SERVICE PROVIDER AWARDS 2013 – SINGTEL**
 - Best Carrier Ethernet Business Applications
 - Best Wholesale Ethernet Service
- **ASIA-PACIFIC CUSTOMER SERVICE CONSORTIUM AWARDS 2013 – AIS**
 - Contact Centre of the Year
- **AUSTRALIA COMMUNICATIONS AWARDS 2013 – OPTUS**
 - Satellite Provider of the Year
- **CNET ASIA READERS' CHOICE AWARDS 2013 – GLOBE**
 - Best Telco in the Philippines
- **CNET ASIA READERS' CHOICE AWARD 2013 – TELKOMSEL**
 - Best Telco in Indonesia
- **COMMUNICATIONS ALLIANCE AND COMMSDAY AWARDS 2013 – OPTUS**
 - Satellite Provider of the Year
- **COMMUNICATOR AWARDS 2013 – AMOBEE**
 - Advertising Excellence
- **COMPUTERWORLD HONG KONG AWARDS 2013 – SINGTEL**
 - Best IT Outsourcing & Managed Services Provider
- **COMPUTERWORLD SINGAPORE CUSTOMER CARE AWARD 2013 – SINGTEL**
 - Telecommunications Services & Cloud Services
- **CONTACT CENTRE WORLD ASIA PACIFIC AWARDS 2013 – SINGTEL**
 - Best Outsourced Contact Centre – Gold
- **CONTACT CENTRE WORLD AWARDS 2013 – OPTUS**
 - Best Technology Innovation for Customer Call Back – Gold
 - Best Use of Social Media in a Contact Centre – Gold
- **CUSTOMER SATISFACTION INDEX OF SINGAPORE 2013 – SINGTEL**
 - 1st in Broadband Service
 - 1st in Mobile Service
- **EUROFINANCE TREASURY AWARDS FOR EXCELLENCE IN ASIA 2013 – AIRTEL INDIA**
 - Top Treasury Team, Asia
- **EXCELLENT SERVICE AWARD 2013 – SINGTEL**
 - 1st in the Telco Category
- **IDC TELECOM SERVICE PROVIDER INNOVATION AWARDS 2013 – SINGTEL**
 - Service Provider of the Future
- **INTERACTIVE MEDIA AWARDS 2013 – NCS**
 - Outstanding Achievement Award for One.Motoring Portal & National Service Life Microsite
- **FROST & SULLIVAN ASIA PACIFIC ICT AWARDS 2013 – SINGTEL**
 - Service Provider CEO of the Year – Chua Sock Koong
- **FROST & SULLIVAN INDIA ICT AWARDS 2013 – AIRTEL INDIA**
 - Enterprise Telecom Service Provider of the Year
- **FROST & SULLIVAN INDONESIA EXCELLENCE AWARDS 2013 – TELKOMSEL**
 - Mobile Broadband Service Provider of the Year
 - Mobile Service Provider of the Year
- **FROST & SULLIVAN PHILIPPINES EXCELLENCE AWARDS 2013 – GLOBE**
 - Mobile Service Provider of the Year
- **FROST & SULLIVAN THAILAND EXCELLENCE AWARDS 2013 – AIS**
 - Telecom Service Provider of the Year
- **IAB MIXX AWARD 2013 – AMOBEE**
 - Best Custom Rich Media Display for BMW Accelerates Engagement with Immersive 3D Mobile Ads
- **MARKETING EXCELLENCE AWARDS 2013 – SINGTEL**
 - Marketer of the Year
- **MOBILE ENTERTAINMENT AWARD 2013 – AMOBEE**
 - Best Rich Media Ad Platform
- **NETWORK WORLD ASIA INFORMATION MANAGEMENT AWARDS 2013 – SINGTEL**
 - Best in Security-as-a-Service
- **PITCH BRANDS AWARDS 2013 – AIRTEL INDIA**
 - Globetrotters Award
- **PREMIUM SERVICE GEMS AWARD 2013 – SINGTEL**
 - Premium Service GEM Award in Telecommunications

CORPORATE CITIZENSHIP

SMART AWARDS 2013 – OPTUS

- Excellence in Supply Chain & Logistics

STRAITS TIMES DIGITAL LIFE IN SINGAPORE 2013 – SINGTEL

- Editor's Choice for AMPed

STUFF READERS' CHOICE AWARD 2013 – HUNGRYGOWHERE

- Local App of the Year

THE CREATIVE CIRCLE AWARDS 2013 – SINGTEL

- Best Use or Integration of Experiential Events for SingTel Hawker Heroes – Gold
- Directed Integrated Campaign for SingTel Hawker Heroes – Gold

FROST & SULLIVAN CUSTOMER EXPERIENCE AWARDS 2014 – OPTUS

- Best Practice in Customer Experience for Telecommunications In-store

GLOBAL MOBILE AWARDS 2014 – GLOBE

- Best Network-based Solution for Serving Customers Award (GoSakto)

GLOBAL REVIEWS DIGITAL CUSTOMER EXPERIENCE INDEX (CEI) 2014 – OPTUS

- Best Digital Customer Experience for Telecommunications Websites

HWM + HARDWAREZONE.COM TECH AWARDS (READERS' CHOICE) 2014 – SINGTEL

- Best 4G Network
- Best Fibre Broadband Service
- Best Telco

KALAHARI AWARDS 2014 – AIRTEL AFRICA

- Fastest Growth & Expansion in Africa for Mobile Money

AITD 2013 – SINGTEL

- Organisational Learning Effectiveness Award

AUSTRALIA COMMUNICATIONS AWARDS 2013 – OPTUS

- Community Contribution

AUSTRALIAN EVENT AWARDS 2013 – OPTUS

- Best Charity or Cause-related Event for Optus RockCorps

CDP (EX-JAPAN) CLIMATE DISCLOSURE LEADERSHIP INDEX AWARD 2013 – SINGTEL

COMMUNITY CHEST AWARDS 2013 – SINGTEL

- Corporate Platinum
- SHARE Corporate Gold
- Special Events Platinum

INCLUDED IN DOW JONES SUSTAINABILITY INDEX AUSTRALIA 2013 – SINGTEL

INVESTORS' CHOICE AWARDS 2013 – SINGTEL

- Board of Diversity Award
- Internal Audit Excellence Award

IR MAGAZINE AWARDS 2013 – SINGTEL

- Best Corporate Literature
- Best Corporate Governance & Disclosure

LEADING HR PRACTICES AWARD 2013 – SINGTEL

- Learning & Human Capital Development

SINGAPORE HUMAN RESOURCE INSTITUTE 2013 – SINGTEL

- Leading HR Practices in CSR

ASEAN CORPORATE SUSTAINABILITY SUMMIT AND AWARDS 2014 – GLOBE

- 1st in Integrated Communication Category

ETHISPHERE INSTITUTE 2014 – SINGTEL

- World's Most Ethical Company

FINANCEASIA 2014 – SINGTEL

- Best Corporate Governance
- Best CSR
- Most Committed to a Strong Dividend Policy

HRM AWARDS 2014 – SINGTEL

- HR Champion – Yuen Kuan Moon
- Social Media Award