Key Awards and Accolades

Business Excellence

SINGTEL

ASIA COMMUNICATION AWARDS 2015

- Best Brand Campaign for Dash
- Satellite Operator of the Year

COMPUTERWORLD HONG KONG AWARDS 2015

 Best Global WAN Connectivity Service Provider of the Year

COMPUTERWORLD READERS' CHOICE AWARDS

 Best Managed Connectivity Services (2006–2015)

COMPUTERWORLD SINGAPORE CUSTOMER CARE AWARDS

- Telecommunications Services (2008–2015)
- VOIP/IP Telephony Systems (2015)

CUSTOMER EXPERIENCE MANAGEMENT (CEM) ASIA SUMMIT 2015

- Best Contact Centre for Client Business (1st Runner Up)
- Best Customer Experience Team (Winner)
- Best Digital Experience for Dash (Honorary Mention)

FROST & SULLIVAN SINGAPORE EXCELLENCE AWARDS 2015

- Mobile Service Provider
- Telecom Service Provider of the Year

HWM + HARDWAREZONE.COM TECH AWARDS 2015 & 2016

- Best Fibre Broadband Service Provider
- Best Telco

IDC ASIA/PACIFIC TELECOM SUMMIT AWARDS

• Service Provider of the Future

INTERNATIONAL CONTACT CENTRE AWARDS 2015

- Best Customer Experience Delivered for Client Business (Bronze)
- Best Outsourced Programme Contact Centre for Client Business (Gold)

NETWORKWORLD ASIA INFORMATION MANAGEMENT AWARDS

- Best in Disaster Recovery & Business Continuity (2014–2015)
- Best in Security as a Service (2012–2015)

NETWORKWORLD ASIA READERS' CHOICE AWARDS

- Best in Managed Infrastructure Services (2012–2015)
- Best in Managed Security Services (2014–2015)

SINGAPORE RETAIL ASSOCIATION AWARDS 2015

- PREMIUM Service GEM Award Telecommunications category (May–July 2015)
- Service Excellence Awards –
 57 Star, 52 Gold and 22 Silver award recipients

SINGTAO DAILY IT SQUARE EDITORS' CHOICES HK AWARDS

 Best Managed ICT Service Provider (2011–2014)

TELECOMS.COM AWARDS 2015

• Pushing the Mobile Limits Award

WORLD COMMUNICATION AWARDS 2015

- Best Enterprise Service:
 Managed Hybrid Network
- Best Mobile Product: Dash

OPTUS

2015 GLOBE TELECOMMUNICATIONS AWARDS

Innovation Award

2015 ACCOM AWARDS

Best Mobile Solution for Cash by Optus

NCS

CIO AWARDS 2015

• CIO Asia 100 Honourees Award

COMPUTERWORLD SINGAPORE CUSTOMER CARE AWARDS

System Integrator (2014–2015)

MOB-EX AWARDS 2015

- Best Use of Social Platform: DBS Business Class (Gold)
- Most Innovative Use of Mobile: MyTransport.SG (Gold)
- Most Informative Use of Mobile: Visa Explore (Silver)
- Most Informative Use of Mobile: MyTransport.SG (Bronze)

AMOBEE

2016 AMERICAN BUSINESS AWARDS

- Most Innovative Tech Company of the Year
- · Company of the Year

BEST IN BIZ AWARDS 2015

 Innovative Product of the Year – Amobee Brand Intelligence

CIO REVIEW 2015

 Top 20 Most Promising Digital Marketing Solution Providers

DATASPARK

CIO REVIEW 2015

• Top 20 Most Promising GIO Companies

TELECOM ASIA AWARD 2015

Most Advanced Analytics

HOOQ

GLOBAL MOBILE (GLOMO) AWARDS 2016

 Best Mobile App (Media, Film, TV or Video category) ANNUAL REPORT 2016

Corporate Citizenship

REGIONAL MOBILE ASSOCIATES

AIS

FROST & SULLIVAN THAILAND EXCELLENCE AWARDS 2015

- Data Service Provider of the Year
- Mobile Service Provider of the Year
- Telecom Service Provider of the Year

SUPERBRANDS AWARDS 2015

BHARTI AIRTEL

CNBC TV18 INDIA RISK MANAGEMENT AWARDS 2015

• Firm of the Year - Telecommunication

FROST & SULLIVAN INDIA INFORMATION & COMMUNICATIONS TECHNOLOGY (ICT) AWARD 2015

 Best Enterprise Telecom Service Provider of the Year, SMB (Corporate) category

GLOBE

18TH ANNUAL TELECOM ASIA AWARDS

· Best Emerging Market Operator

9TH ANNUAL STEVIE AWARDS FOR SALES & CUSTOMER SERVICE

 Gold Stevie in Best Use of Technology in Customer Service (All Other Industries)

TELKOMSEL

FROST & SULLIVAN ASIA PACIFIC ICT AWARD 2015

• Mobile Service Provider of the Year

RED HAT ASIA PACIFIC INNOVATION AWARD 2015

• Best IT Innovation

SINGTEL

ALPHA SOUTHEAST ASIA INSTITUTIONAL INVESTOR AWARDS 2015

- Most Consistent Dividend Policy
- Most Organised Investor Relations
- Strongest Adherence to Corporate Governance

ASEAN CORPORATE GOVERNANCE SCORECARD 2015

- 1st in Singapore
- Top 5 in ASEAN

CDP 2015 INDEX (ASIA EX-JAPAN)

COMMUNITY CHEST AWARDS 2015

- Corporate Platinum Award
- SHARE Corporate Gold Award

FINANCEASIA ASIA'S BEST COMPANIES POLL 2015

• Best Managed Company, Singapore

GOVERNANCE AND TRANSPARENCY INDEX 2015

• 1st in Singapore

HR EXCELLENCE AWARDS 2015

- Cross-Border HR Programmes Gold
- HR Social Media Gold
- Mature Workforce Practices Gold
- Compensation & Benefits Strategy Silver
- Employee Engagement Silver
- Employee Development Silver
- Talent Management Silver
- Workplace Well-Being Silver
- Graduate Development Bronze

HRM AWARDS 2016

- Best Performance Management
- Best Reward & Recognition Strategies
- HR Team of the Year

IR MAGAZINE AWARDS – SOUTH EAST ASIA 2015

• Best in Sector: Communications & Technology

NEWSWEEK GLOBAL 500 COMPANIES GREEN RANKINGS 2015

50

• Ranked 81st globally (1st in Singapore)

SIAS INVESTORS' CHOICE AWARDS 2015

• Board Diversity Award

SINGAPORE HR AWARDS 2015

- · Leading HR Practices in:
 - Compensation & Rewards Management
 - Lifelong Learning
- Talent Management, Retention & Succession Planning

SUSTAINABLE BUSINESS AWARDS SINGAPORE 2015

Stakeholder Engagement and Materiality

WORLD'S MOST ETHICAL COMPANIES 2016

• Winner

OPTUS

ETHICAL CORPORATION'S SIXTH ANNUAL RESPONSIBLE BUSINESS AWARDS

 Most Effective Domestic Community Investment

LEARNX IMPACT AWARDS 2015

- Best eLearning Design-Rapid Authoring, Silver Winner
- Best New Technology Implementation Cloud-based Learning Solution, Gold Winner
- Best Talent-Learning Team, Platinum Winner

NAPCAN PLAY YOUR PART AWARDS 2015

National Award

RANDSTAD AWARD 2015

• Top 3 Most Attractive ICT Companies