

FY 2018 Key Awards and Accolades

BUSINESS EXCELLENCE

SINGTEL

17TH CCAS INTERNATIONAL CONTACT CENTRE AWARDS 2017

- Best-In-House Contact Centre (Between 20-100 Seats) – Gold (Home Premium Hotlines)
- Most Innovative Productivity Solution in a Contact Centre – Silver

ASIA COMMUNICATIONS AWARDS 2017

- Satellite Operator of the Year (2015 – 2017)

COMPUTERWORLD HONG KONG AWARDS 2017

- Global WAN Connectivity Service Provider of the Year (2015 – 2017)

CSISG 2017

- Best in Mobile Telecom

CUSTOMER EXPERIENCE MANAGEMENT ASIA SUMMIT 2017

- Best Omni Channel Experience – Gold
- Best Contact Centre – Gold
- Best Customer Experience Team – Silver
- Best CEM Technology – Silver

FROST & SULLIVAN ASIA PACIFIC ICT AWARDS 2017

- Telecom Group of the Year (2016 – 2017)

FROST & SULLIVAN ASIA PACIFIC BEST PRACTICES AWARDS 2017

- Singapore Managed Security Service Provider of the Year (2016 – 2017)
- Singapore Managed Cloud Service Provider of the Year

HWM + HARDWAREZONE.COM TECH AWARDS 2018

- Best Mobile Service Provider (Singapore)
- Best Fibre Broadband Service Provider (Singapore) (2010 – 2018)

NETWORKWORLD ASIA INFORMATION MANAGEMENT AWARDS 2017

- Security-as-a-Service (2012 – 2017)
- Regional Security Operations Centre
- Disaster Recovery & Business Continuity (2014 – 2017)

NETWORKWORLD ASIA READERS' CHOICE PRODUCT EXCELLENCE AWARDS 2017

- Managed Infrastructure Services (2012 – 2017)

SINGAPORE RETAILERS ASSOCIATION ACHIEVEMENT IN CUSTOMER EXCELLENCE (ACE) PROGRAMME 2017

- ACE Platinum Award (Best in Telecommunications Sector)

SITF AWARDS 2017

- Best Innovative Use of Infocomm Technology (Private Sector) – Gold

TELCO CLOUD FORUM AWARDS 2017

- Best Telco Cloud SDN/NFV Project

TELECOM ASIA AWARDS 2017

- Best Managed Services Provider
- Most Innovative Approach to Mobile Security

TMT TECHNOLOGY AWARDS 2017

- Best Mobile Service Provider – Singapore

OPTUS

2017 ACOMM AWARDS

- Commitment to Customer Service
- Best Marketing Initiative

EDISON AWARDS 2017

- Best Satellite Company

FROST & SULLIVAN AUSTRALIA EXCELLENCE AWARDS 2017

- Australia Fixed Broadband Service Provider of the Year

MVNO WORLD CONGRESS

- Best Hosting Operator

P3 CONNECT MOBILE BENCHMARK 2017

- Best in Test
- No.1 Network Operator (Voice)

NCS

FINTECH INNOVATION AWARDS 2017

- Best Innovation in Big Data and Analytics Solution

TRUSTWAVE

LEADERS' QUADRANT

- Gartner's Magic Quadrant for MSS, Worldwide 2018

SC AWARDS 2017

- Best Managed Security Service

AMOBEE

2017 AMERICAN BUSINESS AWARDS

- Marketing Campaign of the Year (Travel/Tourism/Destination) – Gold (Airbnb & Amobee)

2017 APAC STEVIE AWARDS

- Award for Innovation in Paid Media Planning & Management – Gold (Amobee Brand Intelligence)
- Award for Innovation in Social Media Marketing – Gold (Airbnb & Amobee)

DIGIDAY SIGNAL AWARDS 2017

- Best Marketing Dashboard Software (Amobee Brand Intelligence)

IMEDIA ASPY AWARDS 2017

- Best Mobile Partner – Winner

REGIONAL ASSOCIATES

AIRTEL

AON BEST EMPLOYERS INDIA AWARDS 2017

BUSINESS TODAY-PEOPLESTRONG BEST COMPANIES TO WORK FOR SURVEY 2017

- Best in Telecom & Allied

CARRIERS WORLD AWARDS 2017

- Best Wholesale Carrier (Global)

FORBES WORLD'S MOST INNOVATIVE COMPANIES 2017

- Ranked 78th globally

GOLDEN PEACOCK AWARD 2017

- Sustainability

TM FORUM EXCELLENCE AWARDS 2017

- Smart Service Provider – Business Transformation of the Year

AIS

FORBES GLOBAL 2000: WORLD'S BEST EMPLOYERS 2017

- Ranked 30th globally

IR MAGAZINE SOUTH EAST ASIA AWARDS 2017

- Best in Sector (Telecommunications) – Winner

OOKLA SPEEDTEST AWARDS 2017

- Fastest Mobile Network in Thailand

WORLD HRD CONGRESS GLOBAL HR EXCELLENCE AWARDS 2017

- Award for Managing Health at Work

GLOBE

ASIA MONEY BEST MANAGED COMPANIES POLL 2017

- Best Managed Large Cap Company in the Philippines

FROST & SULLIVAN ASIA PACIFIC ICT AWARDS 2017

- Fixed Broadband Service Provider of the Year
- Philippines Telecom Service Provider of the Year
- Philippines Mobile Service Provider of the Year
- Philippines Fixed Broadband Provider of the Year
- Telecom CEO of the Year

TELKOMSEL

BRAND ASIA AWARD 2017

- Most Powerful Telecommunication Brand in Indonesia

FROST & SULLIVAN INDONESIA EXCELLENCE AWARDS 2017

- Digital Services Provider of the Year
- m-money Service Provider of the Year (TCASH Telkomsel)

INDONESIA CHAMPION FOR ASEAN 2017

- Significant & Invaluable Contributions in Building the Market in ASEAN Region

TELECOM ASIA AWARDS 2017

- Best Mobile Carrier

WORLD BRANDING AWARDS 2017

- Brand of the Year for Telecommunications (Mobile) in Indonesia

CORPORATE CITIZENSHIP

SINGTEL

ASEAN CORPORATE GOVERNANCE SCORECARD COUNTRY REPORT FOR SINGAPORE 2018

- Top Achiever Award
- Board Diversity Award

ASIA SUSTAINABILITY REPORTING AWARDS 2017

- Asia's Best Carbon Disclosure

CDP CLIMATE CHANGE 2017

COMMUNITY CHEST AWARDS 2017

- Corporate Platinum Award
- SHARE Corporate Gold Award
- Special Events Platinum Award

FTSE4GOOD INDEX

GLOBAL 100 MOST SUSTAINABLE CORPORATIONS 2018

- Ranked 63rd globally
- Top in Singapore

GOVERNANCE AND TRANSPARENCY INDEX 2017

- 1st in Singapore

SGX SUSTAINABILITY LEADERS INDEX AND ENHANCED INDEX

SIAS INVESTORS' CHOICE AWARDS 2017

- Shareholder Communications Excellence Award (Big Cap)
- Singapore Corporate Governance Award (Diversity)
- Singapore Corporate Governance Award (Telecommunication Services)
- Sustainability Award

SINGAPORE CORPORATE AWARDS 2017

- Special Recognition Award
- Best CEO (Companies with S\$1 billion and above in market capitalisation) – Chua Sock Koong

SINGAPORE HR AWARDS 2018

- Leading HR Practices in:
 - Talent Management Practices
 - Leadership Development
 - Diversity and Inclusion Strategies
- Outstanding Contribution to HR – Aileen Tan

SUSTAINABLE BUSINESS AWARDS SINGAPORE 2017

- Community

2018 WORLD'S MOST ETHICAL COMPANIES

- Honouree (2011 – 2018)

OPTUS

2017 ITE-ANZ SUSTAINABLE TRANSPORT AWARD

AMY AWARDS (AIMIA)

- Best Website or Online Service (Health & Wellbeing)