



01 About this Report

Singapore Telecommunications Limited (Singtel) has been publishing annual Sustainability Reports since 2010 for our operations in Singapore, where Singtel is headquartered. These reports cover the company's strategies, initiatives and performance in relation to environmental, social and governance issues. [G4-3](#) [G4-5](#) [G4-29](#)

This is the second Singtel Group Sustainability Report which covers the sustainability performance of Singtel's business in Singapore and Optus, our wholly-owned subsidiary in Australia. Optus continues to produce a standalone Sustainability Report that gives details on our sustainability programmes in Australia (www.optus.com.au/about/sustainability/reports). [G4-17](#)

All data, statistics and improvement targets are in relation to the Group's operations in Singapore and Australia unless stated otherwise. Group-level figures are in Singapore dollars, using the exchange rate of A\$1 to S\$1.0201. This report is for the financial year 1 April 2015 to 31 March 2016 (FY2016) and will be published on an annual basis. [G4-28](#) [G4-30](#)

GRI GUIDELINES

Based on an extensive Group-wide materiality assessment, this report has been prepared to be in accordance with GRI G4 – Core Level. The GRI content index and the relevant references are provided on pages 46-48. [G4-15](#)

EXTERNAL ASSURANCE



The report has been subjected to an external assurance process (see page 50 for the independent assurance statement and scope details). Please refer to the external assurance column of the GRI content index on pages 46-48 that shows the assurance coverage of the performance indicators.

FEEDBACK

We are fully committed to listening to our stakeholders and we welcome feedback on this report and any aspect of our sustainability performance. Please address all feedback to Vice President, Group Corporate Social Responsibility (CSR), at csr@singtel.com. [G4-31](#)