

About this Report and Contents

This is the fourth Group Sustainability Report (SR2018) by Singapore Telecommunications Limited (Singtel). It covers the Environmental, Social and Governance (ESG) and sustainability strategies, initiatives and performance of our operations in Singapore, where Singtel is headquartered, and Optus, our wholly-owned subsidiary in Australia, for the financial year 1 April 2017 to 31 March 2018 (FY2018).

All data, statistics and improvement targets are in relation to the Group's operations in Singapore and Australia unless stated otherwise. Group-level figures are in Singapore dollars, using the exchange rate of A\$1 to S\$1.0489. No restatements were made from the previous report except Terabyte related figures of Optus and the Singtel Group for 2016 and 2017 in the Environmental Performance Indicators on Page 18. There were no significant changes to the organisation and our supply chain during the reporting cycle.

This report captures the highlights and achievements of FY2018 and should be read together with [Singtel Sustainability](#) and [Sustainability Report 2018](#) webpages, which contain our corporate sustainability information and additional annexes like GRI Index and EY assurance statement.

Optus continues to produce a standalone [Sustainability Report](#) on our sustainability programmes and performance in Australia.

Our key local and regional Associates, [SingPost](#), [AIS](#), [Bharti Airtel](#), [Globe](#) and [Telkomsel](#) also report on their various corporate sustainability programmes in the communities they operate in. Please refer to their respective websites and reports to read about their initiatives.

GRI STANDARDS

This report has been prepared in accordance with the GRI Standards: Core option.

EXTERNAL ASSURANCE

We have engaged Ernst & Young to independently assure a selection of our key ESG disclosures.



The assurance statement can be read [here](#).

FEEDBACK

We are fully committed to listening to our stakeholders and we welcome feedback on this report and any aspect of our sustainability performance. Please address all feedback to Vice President, Group Sustainability, at sustainability@singtel.com.

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