



(top) Two Singtel management members (far right) flagged off at the event
(above) Singtel volunteers (in red t-shirts) at our Silver Mobile Workshops teaching the seniors to use smartphones and mobile apps

INCLUSION OF VULNERABLE GROUPS

We continue to support the cancer cause given its pervasiveness in the society. We were the title sponsor of the Singtel-Singapore Cancer Society Race Against Cancer for the ninth consecutive year where our funding helped support the tuition fees for children from low income families affected by cancer. In Australia, our executives participated in the eighth Tour de Cure in Australia to raise funds for cancer research and related causes. We encouraged staff members to take part in such activities and help these organisations raise funds while showing solidarity and support for cancer warriors.

In FY2018, we partnered Singapore Press Holdings and People's Association to conduct ten workshops for 2,500 senior citizens in Singapore who learnt to use smartphones and social media apps, as well as online safety tips like protecting their online privacy and against scams.

In 2005, we became a founding member of the Australian Business and Community Network (ABCN) whose members work closely to improve opportunities and outcomes for vulnerable youth in high-needs schools across Australia. Since 2008, more than 4,000 volunteer and mentor roles have been filled by our staff amounting to about 40,000 hours of volunteering activity and positively impacting more than 7,700 students.

Staff Volunteering Hours

	Singtel	Optus	Singtel Group
FY2018	15,500	12,128	27,628
FY2017	17,140	16,420	33,560

Employee Volunteerism

We encourage our people to volunteer on an individual or team basis. We believe active employee volunteerism not only helps the community but contributes to the holistic development of our people in terms of empathy and character building.

Besides giving our employees one day of paid volunteer leave each year, we encourage business units to adopt VolunTeaming, our concept of teambuilding and volunteering as a department.

5th Singtel Carnival 2017



2,000

Singtel staff volunteers

26

SBNoD chaperone volunteers



1,500

children

from the special education schools in Singapore, including our Singtel Touching Lives Fund beneficiary schools

300

teachers and caregivers



Game stalls



Food stalls



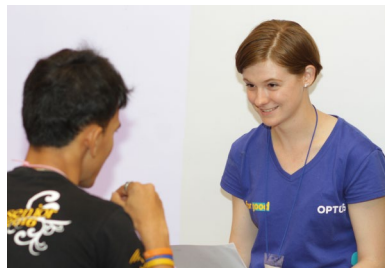
Activity stalls



“As a Singtel employee, it’s my responsibility to be able to impact the lives of these children and it’s fantastic to see them smiling and enjoying themselves.” JULIAN CHEONG, STAFF VOLUNTEER (front cover, left)

2,000 staff volunteers planned and manned game stalls at the 5th Singtel Carnival, and chaperoned 1,500 students with special needs so that they had an enjoyable time in a safe environment

Community



Volunteering with our associates

Into our eighth year, the Singtel Group overseas volunteering expeditions expanded from the Philippines and Thailand to include India this year. Better Together is the new name of our annual overseas volunteering programme where we work with our regional associates and our partner vendors to support their local community programmes.



Twenty staff volunteers from Singtel, Optus, Globe and 24/7, our contact centre partner, together with the staff from Globe's partner school, Centre of Excellence in Public Elementary Education (CENTEX), came together at Bauan, Batangas in the Philippines. They conducted cyber wellness lessons from our own Digital Thumbprint Programme and other activities for more than 200 students who were from economically disadvantaged families. The volunteers also spent half a day doing a shoreline clean-up in support of Globe's partner, Taal Lake Conservation Center.

For the first time, four staff volunteers from Globe joined 28 staff volunteers from AIS, Singtel and Optus in Thailand to mentor 34 high school and university students who are beneficiaries of AIS' Good Kids Great Hearts programme and improve their conversational English.



In the inaugural expedition to India, six participating companies: Singtel, Optus, Bharti Airtel, Globe, 24/7 and Convergys, headed for Manesar, an industrial town in the Gurgaon district. Twenty eight staff volunteers covered nine Satya Bharti Schools in disadvantaged communities, delivering classroom sessions on computer skills, English and spelling, and art and craft to Grade Four to Six students.

Better Together



India (Manesar, Gurgaon)

- Inaugural expedition
- Beneficiary partner: Bharti Foundation's Satya Bharti School Programme
- 28 volunteers from six participating companies: Singtel, Optus, Bharti Airtel, Globe, 24/7 and Convergys



Philippines (Bauan, Batangas)

- Eighth expedition
- Beneficiary partner: Center of Excellence in Public Elementary Education (Centex) and Taal Lake Conservation Center
- 20 volunteers from six participating companies: Singtel, Optus, Bharti Airtel, Globe and 24/7



Thailand (Khao Kheow Open Zoo, Chonburi)

- Third expedition
- Beneficiary partner: AIS CSR programme, Good Kids Great Hearts
- 32 volunteers from four participating companies: Singtel, Optus, AIS and Globe