

Key Highlights FY2018

Environment



First company in Asia (ex-Japan) to commit and have carbon reduction targets approved by Science Based Targets initiative (SBTi)



A- score in CDP 2017, **highest scoring** telecommunications company in Hong Kong and Southeast Asia region



Among the first companies globally committed to supporting the **Task Force on Climate-related Financial Disclosures** (TCFD)



Estimated **carbon emissions avoidance** of 16,580 tCO₂e/year through the adoption of key energy programmes in FY2018



Achieved improvement in **electricity intensity** of 151 kWh/TB from 187 kWh/TB last year

People



Training investment of **S\$30.7 million** in Singapore and Australia in FY2018



Clinched **four HRM 2018 Awards**: SIM Award for Best Talent Management Practices for companies with more than 500 staff, Best Leadership Development, Best Diversity and Inclusion Strategies, and Outstanding Contribution to HR



Listed on Thomson Reuters IX Global Diversity and Inclusion Index 2017



34% of our workforce is female, with **26%** of female employees in Middle and Top Management



Optus was named one of the **Top 100** Graduate Employers in 2018 (Grad Connection)



One of the first companies in Singapore to pilot the **SkillsFuture for Digital Workplace** training programme to raise the digital literacy and build future skills for our workforce

Community



Community investment of **S\$17.1 million** in Singapore and Australia



Our Singtel Group Digital Citizenship programmes have supported more than **140,000 students** to be digitally safe and responsible online



Our eighth annual **overseas volunteering programme** extended from the **Philippines** and **Thailand** to **India** for the first time



Singtel Group Future Makers covering Australia, Singapore and the Philippines offered over **S\$500,000 grants and non-monetary support** to 19 finalists



Donate Your Data enabled Australian customers to donate their unused mobile data to The Smith Family, with 1,500 customers contributing data and matched by Optus to help 400 beneficiary students



Advocating and scaling collaboration for inclusive employment with six Singtel executives mentoring six tertiary students with disabilities

Marketplace and Customers



Highest ranked company in Singapore listed in the Corporate Knights **Global 100 Most Sustainable Corporations 2018** in the World



Highest ranked company in Singapore in the **Governance and Transparency Index 2017**



Included in **World's Most Ethical Companies 2018** for the **eighth** consecutive year



Published our Singtel Group **Anti-Bribery and Corruption Policy** that complements our Code of Conduct



Total capital investment of **S\$2.35 billion** in Singapore and Australia



Optus became a member of **Supply Nation**, a direct business-to-business purchasing link between corporate Australia and Indigenous-owned businesses