

Key Highlights FY2019

OVERVIEW

ENVIRONMENT

SOCIAL

GOVERNANCE

Environment



A- score in CDP 2018, **highest scoring** telecommunications company in Hong Kong and Southeast Asia region



Estimated **carbon emissions avoidance** of 7,987 tCO₂e/year through the adoption of key energy programmes



Achieved **improvement in electricity intensity** of 125 kWh/TB from 151 kWh/TB



Received the **Australia Packaging Covenant Organisation (APCO) Award**



Successfully concluded ten years of annual Plant-A-Tree Day with a total of **1,205 trees** planted in Singapore by **2,320 staff volunteers**

Community



Community investment of **S\$20.3 million** in Singapore and Australia



Involved in standardisation working group of **IEEE SA** to establish the DQ (Digital Intelligence) framework as a **global framework** for digital literacy, skills and readiness



Ten years of supporting Singapore Cancer Society with over **S\$2.3 million** in total funding, benefitting **962 children** and youth



26,709 staff volunteering hours clocked



102 staff volunteers from the Singtel Group of companies and vendor partners participated in **Better Together**, our overseas volunteering programme

People



Training investment of **S\$26.1 million** in Singapore and Australia



Drove **Future of Work** with our HR2020 strategy to ensure that our people continue to stay relevant in this rapidly changing digital age



Clinched three **HR Excellence Awards 2018**: Two Gold awards for Excellence in Total Rewards Strategy and Excellence in Talent Management; Silver award for Excellence in Graduate Recruitment & Development



Listed on 2019 **Bloomberg Gender-Equality Index** and 2018 **LinkedIn Top 25** companies to work for in Australia

Marketplace and Customers



Highest ranked company in Singapore in the Governance and Transparency Index 2018 for the fourth consecutive year



Total capital investment of **S\$1.72 billion** in Singapore and Australia



Launched **FutureNow Innovation Centre** to help enterprises accelerate their digital transformation



Singtel Group Future Makers covering Australia, Singapore, the Philippines, and for the first time Indonesia and Thailand, offered over **S\$1 million** in grants and support for 48 impact start-ups