

Topic	SASB Code	Activity Metric	Unit Measure	Remark
Leadership and Governance				
Competitive Behavior and Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behaviour regulations	Reporting currency	Nil Refer to Sustainable Value Creation chapter (pages 53-54)
	TC-TL-520a.2	Average actual sustained download speed of 1. owned and commercially-associated content and 2. non-associated content	Megabits per second (Mbps)	Singtel does not have these specified metrics. We publish our 4G speed on our website, presented as a range of speed for 'Stationary' state and 'Mobility' state
	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	N/A	Singtel complies with IMDA's Net Neutrality Policy Singtel does not have these specified metrics
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.1	1. System average interruption frequency 2. Customer average interruption duration	<ul style="list-style-type: none"> Disruptions per customer Hours per customer 	Refer to Sustainable Value Creation chapter (page 56)
	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	N/A	Refer to Climate Change and Environment chapter (pages 21-22) and Sustainable Value Creation chapter (pages 56-57)

UN GLOBAL COMPACT PRINCIPLES

Principle	Description	Page reference
Human Rights		
Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; and	32, 52, Website
Principle 2	Make sure that they are not complicit in human rights abuses	32, 52, Website
Labour		
Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	30
Principle 4	The elimination of all forms of forced and compulsory labour;	30-33, 52
Principle 5	The effective abolition of child labour; and	30-33, 52
Principle 6	The elimination of discrimination in respect of employment and occupation.	30-33, 46-48, 52
Environment		
Principle 7	Businesses should support a precautionary approach to environmental challenges;	3-4, 11-24, 56-58
Principle 8	Undertake initiatives to promote greater environmental responsibility; and	3-4, 11-24, 56-58
Principle 9	Encourage the development and diffusion of environmentally friendly technologies.	11-24, 56-58
Anti-Corruption		
Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.	52-54, Website